



M E M O R A N D U M

TO: Valued Medicare Providers

FROM: El Paso Health

DATE: January 7, 2021

RE: 2021 PROVIDER MODEL OF CARE TRAINING Completion by 1/31/2020

El Paso Health network providers who serve Medicare Advantage D-SNP members are required to complete an annual Model of Care training. Please complete this training by January 31, 2021 and submit your attestation.

Overview Model of Care (MOC) Training

The Centers for Medicare and Medicaid Services (CMS) requires Special Need Plans (SNP) to provide initial and annual Model of Care (MOC) training to all contracted network and out-of-network medical Providers delivering care to SNP members routinely. This training includes the plan for delivering coordinated care and care management to special needs Members.

MOC Training Materials and Attestation

1. Training materials can be found on our website at [El Paso Health Advantage Dual Providers, www.ephmedicare.com](http://www.ephmedicare.com) under the Providers tab.
2. Select the 2021 [Provider MOC Presentation](#) link and review the presentation material.
3. Upon completion select 2021 [Provider Model of Care Attestation](#) form to acknowledge completed training:
 - a. Individual Provider training requires an attestation
 - b. Group Attestation requires form to be completed by the authorized individual on behalf of the group and must include an attendance log.
4. Attestation form must be signed and may be emailed to ProviderServicesDG@elpasohealth.com or faxed to 915-225-6762 for verification of completion.

Please ensure to submit the signed attestation form to verify the training was completed.

Need Assistance? Contact our Provider Relations Department via email ProviderServicesDG@elpasohealth.com or call us at 1-833-742-3125.