

A Local Medicare Advantage Plan

FOR EL PASOANS. BY EL PASOANS.



2027 Pharmacy Directory

El Paso Health Medicare Advantage Dual (HMO D-SNP)
El Paso Health Total (HMO) & El Paso Health Giveback (HMO)



This pharmacy directory was updated on 01/01/2027. For more recent information or other questions, please contact El Paso Health Medicare Advantage Dual (HMO D-SNP) Member Services, at 1-833-742-3125 or, 1-833-742-2121 for El Paso Health Total (HMO) & El Paso Health Giveback (HMO) or, for TTY users, 711, from October 1 to March 31, 8:00 am to 8:00 pm, 7 days a week and April 1 through September 30, Monday through Friday, 8:00 am to 8:00 pm MT, or visit ephmedicare.com.

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at ephmedicare.com. You may also call Member Services for an updated provider listing.

2027 Pharmacy Directory for

El Paso Health Medicare Advantage Dual (HMO D-SNP)

El Paso Health Total (HMO)

El Paso Health Giveback (HMO)

Introduction

This booklet provides a list of El Paso Health Medicare Advantage network pharmacies. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review the Evidence of Coverage and El Paso Health Medicare Advantage formulary.

When this pharmacy directory refers to “we,” “us”, or “our,” it means El Paso Health. When it refers to “plan” or “our plan,” it means El Paso Health Medicare Advantage.

We call the pharmacies on this list our “network pharmacies” because we have contracted them to provide prescription drugs to plan members. In most cases, your prescriptions are covered under El Paso Health Medicare Advantage only if they are filled at a network pharmacy or through our mail order pharmacy service. Once you go to a pharmacy, you are not required to continue going to the same pharmacy to fill your prescription and can switch to any other of our network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described in your Evidence of Coverage.

All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed here may no longer be in our network, or there may be newer pharmacies not listed. This list is current as of January 1, 2027. For the most current list, please contact us. Our contact information appears on the front and back cover pages.

You can get prescription drugs shipped to your home through our network mail order delivery program. For more information, please contact us or see the mail order section of this pharmacy directory.

If you have questions about any of the above, please see the first and last cover pages of this directory for information on how to contact us.

This information is available in other formats, such as Braille, large print, and audio.

ATTENTION: If you speak another language, language assistance services, free of charge are available to you call Member Service.

El Paso Health Medicare Advantage Dual (HMO D-SNP), call 1-833-742-3125 (TTY 711).

El Paso Health Total (HMO) & El Paso Health Giveback (HMO), call 1-833-742-2121 (TTY 711).



For more information:

Call 1-833-742-3125

El Paso Health Medicare Advantage Dual (HMO-D-SNP)

1-833-742-2121

El Paso Health Total (HMO) or El Paso Health Giveback (HMO)

TTY users call 711

or visit us at
ephmedicare.com